



17 November 2022

Dear parents and carers,

Subject: Introducing the NSW Education Parent App

The Department of Education has launched an exciting new digital communication tool, the NSW Education Parent App to help support good school-home communication.

The app already has 180,000 users and is a convenient way our school can keep you up to date with latest news, school updates, newsletters, school operational status and upcoming events which you can add to your personal calendar.

You can choose to receive instant notifications when there is an update from the school and access the same content that's on our school website in an accessible way when you are on the go.

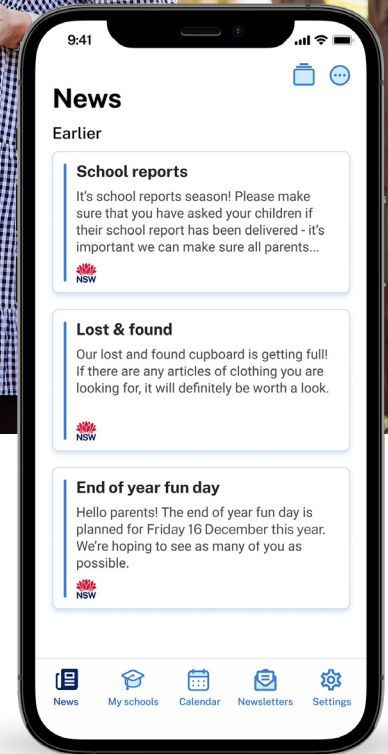
The app has advanced privacy and security features, and it won't store any identifying data. It is free and available for iOS and Android users so you can download the NSW Education Parent App in the [Apple Store](#) or [Google Play](#).

Once you download the app, you will need to complete the onboarding process in the Parent App to select the school(s) you'd like to follow and enable your push notifications in your phone's settings and in the app's School Settings to make sure you never miss an important update.

For more information, refer to [NSW Education Parent App](#). If you need support with using the app, check out our how-to guides for [Android](#) or [iOS](#) or contact the Parent App team via parentapp@detcorpcomms.zendesk.com.

Kind regards

Elena Marinis
Principal
Mitchell High School



NSW Education Parent App

Never miss an important school update or event.

The NSW Education Parent App makes it easier than ever to stay up-to-date with the latest information from your child's school. Get instant access to school communication from your mobile phone, with the ability to tailor content to your needs.

Features

- School newsletters, latest news and upcoming events
- Personalise your school feed by year group e.g. Year 1 and Year 6
- Push notifications and instant alerts – know immediately if there's a change to the school's operational status
- Advanced security and privacy



Download the NSW Education Parent App